

From: [Daliah Barrett](#)
To: [Felicity Foley](#)
Subject: FW: Application for a Premises Licence- Noya London Ltd, 454-460 West Green Road, Tottenham, London N15 3PT (WK/572739)
Date: 10 August 2023 15:13:55
Attachments: [Noya Plan.pdf](#)

APP B

NOISE REP and plan showing the entire smoking area

Subject: FW: Application for a Premises Licence- Noya London Ltd, 454-460 West Green Road, Tottenham, London N15 3PT (WK/572739)

Dear all,

I met the applicant on site this week and discussed potential noise issues in relation to the rear of the premises where Shisha activity will occur. They have a retractable roof and side vents. The roof is slatted and the slats can be tilted or the whole roof retracted. The applicant advised that to comply with the 50% open rule only the side vents need to be open.

The applicant advised me that they are the freeholder for the residential properties above the premises and are owned by them. They advised that they have already provided the residents above of their phone numbers in case of noise complaints.

They advised that they will not be offering any off sales via Uber Eat or Just Eat.

In relation to the application for a premises licence please see the noise team representations in relation to the four licensing objectives:

Prevention of crime & disorder:

- Any person(s) required to be on the premises to carry out a security activity must be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.
- A direct telephone number for the manager at the premises shall be publicly available at all times the premises are open. This telephone number shall be made available to residents and businesses in the vicinity.
- An incident logbook shall be kept at the Premises and made available on request to a police officer or authorised officer of the Licensing Authority. The logbook shall record the following: (a) All crimes reported to the venue; (b) All ejections of patrons; (c) Any complaints received; (d) Any incidents of disorder at or associated with the Premises; (e) All seizures of drugs and offensive weapons; (f) Any faults in the CCTV system.
- All staff involved in the sale of alcohol shall receive induction and refresher training (at least every three months) relating to the sale of alcohol and the times and conditions of the premises licence. 6. All staff shall receive induction and refresher training in relation to crime prevention. 7. All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local

Authority upon request and shall be kept for at least one year. 8. A 'Think 25' proof of age scheme shall be operated and relevant material shall be displayed prominently within the Premises – including in a visible location: (a) At the entrance to the Premises; (b) Behind the bar; (c) In any other area where alcohol can be purchased by a customer.

- A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

Prevention of public nuisance

- The proposed shisha area will close to all parties no later than 22:00hrs each day, to ensure residents are not impacted by public nuisance from this area. For reference the proposed shisha area is highlighted in orange on the attached plan.
- No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises, nor vibration be transmitted through the structure of the premises which gives rise to nuisance.
- No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
- Noise and/or Odour from any flue used for the dispersal of cooking smells serving the building shall not cause a nuisance to the occupants of any properties in the vicinity. Any filters, ducting and extract fan shall be cleaned and serviced regularly.
- The management shall make subjective assessments of noise levels outside at the perimeter of the premises approximately hourly, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents/businesses. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council or police, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.
- In the event of a noise/nuisance complaint substantiated by an authorised officer, the licensee shall take appropriate measures in order to prevent any recurrence.
- Prominent, clear and legible notices must be displayed at all exits (including the rear seating area) requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
- The premises licence holder shall ensure that the area immediately outside the premises is kept clean and free from smoking related litter at all material times to the satisfaction of the Licensing Authority.
- Any music played at the premises will be background only.
- A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Noise and Nuisance team, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the

satisfaction of officers from the Noise and Nuisance Team and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with the Noise and Nuisance Team. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.

- All refuse and bottles shall be disposed of in bins quietly so as not to disturb local residents. There shall be no disposal of glass bottles outside between 21:00 hours and 07:00 hours

Public safety –

- All exit doors shall be available for use at all times when the premises is open to the public without the use of a key, code, card or similar. Exit doors shall be regularly checked to ensure they function satisfactorily. Safety checks shall be carried out before the admission of the public, and these should be recorded in a log book available on request to an authorised officer of the Council.
- The Premises shall install and maintain a comprehensive CCTV system which shall comply with minimum requirements agreed between the Licensee and the Metropolitan Police Service Licensing Officer. 20. The CCTV shall cover all entry and exist points (including the 'smoking area') enabling identification of every person entering the Premises at any time of day and irrespective of lighting conditions. The positioning of the CCTV cameras shall be agreed between the licensee and a Metropolitan Police Service Licensing Officer prior to the opening of the Premises.

Protection of children from harm

- Persons under the age of 18 shall only be admitted to the premises if they are accompanied and supervised by an adult whilst on the premises.

Kind regards

April Smart
Noise and Nuisance Officer



Haringey London
T: 0208 489 2771

www.haringey.gov.uk
twitter@haringeycouncil
facebook.com/haringeycouncil

 Please consider the environment before printing this email.

